



# *Hershey Cooperative Telephone Company*

P. O. Box 235  
HERSHEY, NEBRASKA 69143  
(308) 368-5561

June 12, 2012

To: Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445—12<sup>th</sup> Street, NW  
Washington, DC 20554

Administrator  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

Director of Communications  
Nebraska Public Service Commission  
100 N Street, 300 The Atrium  
Lincoln, NE 68509

RE: WC Docket No. 10-90  
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Hershey Cooperative Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Rex Woolley  
General Manager & CEO  
Hershey Cooperative Telephone Company  
308-368-5561

Attachment

**47 CFR § 54.313 Annual Report  
WC Docket No. 10-90**

Name of Company: Hershey Cooperative Telephone Company

Address of Company: 110 South Lincoln Ave. Hershey, NE 69143

Study Area Code (SAC): 371561

Name and Title of Officer Certifying Information: Rex Woolley, General Manager & CEO

§ 54.313(a)(2) – Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had 0 complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 - Include only information for residential rates (including any state fees) that are below the Local Urban Rate Floor of \$10.00

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Rex Woolley certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

Rex Woolley  
Signature of Certifying Officer

Rex Woolley  
Name

General Manager & CEO  
Title

6-12-12  
Date